



cyberglobal⁷

Incident Response Services

Get **Secured**, Stay Compliant.

Immediate, Expert Assistance for **Cyber Incidents**

Cyber threats are more sophisticated and frequent than ever before. Organizations face the constant risk of breaches, ransomware, data theft, and other malicious activities that can disrupt operations, cause financial loss, and damage reputations. Many companies lack the necessary expertise and resources to effectively respond to these incidents. Without a rapid and structured response, the consequences can escalate, leading to prolonged downtime, regulatory penalties, and loss of customer trust. The challenge is to quickly identify, contain, and mitigate the impact of cyber incidents while ensuring the integrity and availability of critical data and systems.

Types of Security Incidents Covered



Phishing Attack



Insider Threat



Malware & Ransomware



DoS/DDoS Attack



Spoofing



APTs



Web Application Breach



Mobile Application Breach



Identity-Based Attacks



Supply Chain Attacks

The CyberGlobal Incident Response Process

At CyberGlobal, we provide comprehensive Incident Response services to expertly manage and mitigate cyber incidents. Our methodology is aligned with industry best practices and standards such as **NIST** and the **CREST Cyber Incident Response Service (CSIR)**.

Our process includes:

1



Preparation:

- Compile a list of IT assets such as networks, servers, and endpoints.
- Identify critical assets and their importance.
- Set up monitoring to establish a baseline of normal activity.
- Develop detailed response steps for common incident types.

2



Detection and Analysis:

- Collect data from IT systems, security tools, and external sources.
- Identify precursors and indicators of incidents.
- Analyze deviations from normal activity to confirm incidents.

3



Containment, Eradication, and Recovery:

- Halt the effects of the incident to prevent further damage.
- Address the root cause of the incident and restore systems to normal operation.
- Implement measures to prevent recurrence.

4



Post-Incident Activity:

- Learn from previous incidents to improve future responses.
- Document and analyze the incident, response actions, and outcomes.
- Develop strategies to prevent similar incidents.

Incident Response Retainer

Ensure you are always prepared with CyberGlobal's Incident Response Retainer services. By establishing an IR retainer agreement with us, you benefit from:



Priority Access

Immediate access to our expert incident response team when an incident occurs.



Training and Drills

Ongoing training and simulated incident drills to keep your team prepared.



Cost Savings

Preferential rates and guaranteed service levels for IR services.



Proactive Planning

Regular consultations to review and update your incident response plan.



Readiness Assessments

Regular assessments to ensure your organization is prepared for potential incidents.

Benefits for Our Customer



Swift Incident Response:

Minimize damage and restore operations quickly with expert response.



Evidence Integrity:

Ensure collected evidence is accurate, authentic, and legally admissible.



Comprehensive Analysis:

Gain deep insights into incidents through thorough forensic analysis.



Regulatory Compliance:

Meet legal and regulatory requirements with documented and reported findings.



Expert Guidance:

Leverage the expertise of top-tier cybersecurity professionals with deep insights into incident response.

Testimonials

Prompt and clear communication; clear and comprehensive report; help with 'for dummies' explanation for a non-technical PM.

CISO, Banking Client

We appreciated your quick response in email dialogs as well as quick setup of penetration test.

CTO, Software Company

Response time, professional behavior, price, transparent procedure, everything looked good.

CEO, Customer Service

Communication and speed of work to a very professional level. Everything has been great.

CISO, Automotive Company

About us

CyberGlobal is your local cybersecurity advisor with global expertise. Founded in 2017, we have partnered with over **70 organizations** and employ nearly **100 certified cybersecurity experts** across five global offices.

Our mission is to make top-tier cybersecurity accessible and available near you, ensuring every business can trust in our excellence.

Company Certifications



Best Engineer Certifications





Protect your Business, Ensure Quick Recovery.

When a cyber incident occurs, timely and expert response is critical. Protect your organization by securing immediate assistance with CyberGlobal's Incident Response services. Contact us today to ensure your business is prepared and resilient.

Success Awaits: By choosing CyberGlobal, you ensure the integrity and security of your digital assets, gaining peace of mind and protecting your business continuity.

Avoid Failure: Don't let incidents compromise your operations and legal standing. Ensure comprehensive incident response with CyberGlobal's expert services.

Contact us today!



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